![leaseweb]

Customer Portal

The Leaseweb Customer Portal is an easy-to-use, web-based service that lets you manage your entire hosting infrastructure via one single interface. It gives you complete control over the products and services you have purchased from us, and gives you total access to your account information.

Our customer portal gives you access to more than 150 backend actions. It pro- vides insight into the performance of your infrastructure, and offers full control over your Leaseweb services. For example, easily turn servers off/on, view band- width graphs, reinstall servers, and much more.You can also setup notifications that relate to your data-traffic limit.This gives you a chance to upgrade your bandwidth commitment before incurring potentially costly bandwidth overage charges.

You can completely manage your account, for example, set up billing informa- tion, change monthly billing methods, reset your password, or add new users to your Leaseweb account. Additionally, you can also get real-time support through our live chat functionality. However, you also have the ability to submit support tickets via the portal. This functionality lets you stay in touch with our company. You can also get support in real time by launching our live chat.

Features

We built the Leaseweb Customer Portal on top of our powerful API. If you have your own portal or server control system, you can integrate any of our portal fea- tures into your own system using our API. It can be securely connected to any system regardless of device or location—even mobile devices, like smartphones and tablets. By directly integrating your system with our infrastructure, you can eliminate layers of management systems and simplify your operations. Below is a list of features contained within the Leaseweb Customer Portal.

System Management
• Reboots
• OS Reloads
• Rescue Boot
• Bandwidth Graphs
• Network Console
• IP Management
• Null Routing
• Port Control
• Firewall Management
• Reverse and Forward DNS • VPN Access
• Request Data Center Access

Account Management
• User Administration
• Accounting Information • Invoicing
• Notifications

Support
• Ticketing
• Tutorials
• Knowledge Base
• API Documentation